

GCRTA Transit Police Safety & Security Committee December 2, 2014



2013 vs. 2014 Crime Statistics

Part 1 Crimes		
	<u>2013</u>	<u>2014</u>
Homicide	1	2
Rape	0	1
Robbery/Theft	411	384
Felonious Assault	12	19
Burglary	0	1
Auto Theft	21	29
Arson	0	0
Total Offenses	445	436

Quality of Life Crimes		
	<u>2013</u>	<u>2014</u>
Misconduct on Public Trans	3759	3111
Aggravated DCI	5	28
Disorderly Conduct	149	150
Disorderly Conduct Intoxication	199	171
Open Container	341	282
Trespassing	53	68
Soliciting	1	3
Total Offenses	4507	3813



Crime Rate Per Rider

- Part 1 Crimes

- 2013 - 1 crime for every 110,642 riders
- 2014 - 1 crime for every 103,890 riders

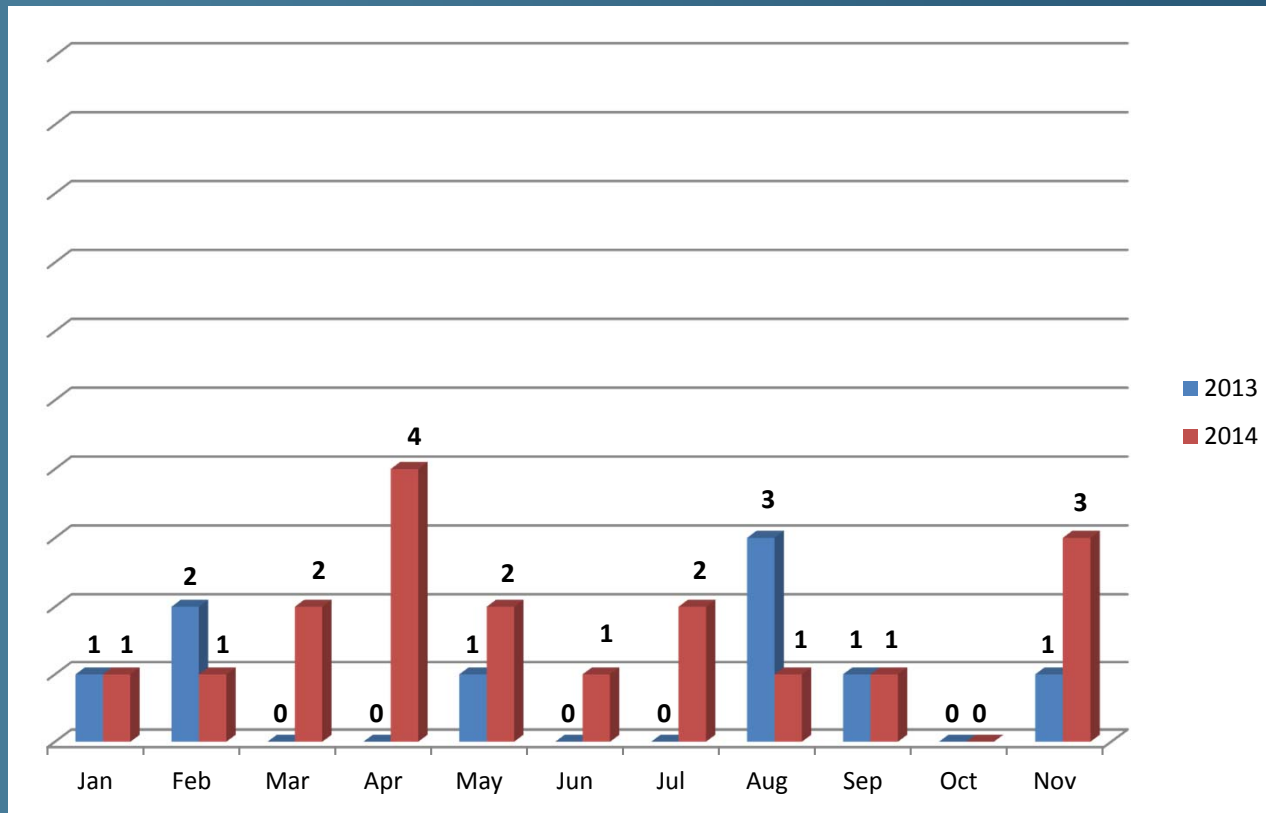
- Part 2 Crimes

- 2013 - 1 crime for every 65,823 riders *(No FE)
- 2014 - 1 crime for every 64,524 riders *(No FE)

Operator Assaults

2013 - 9 Total

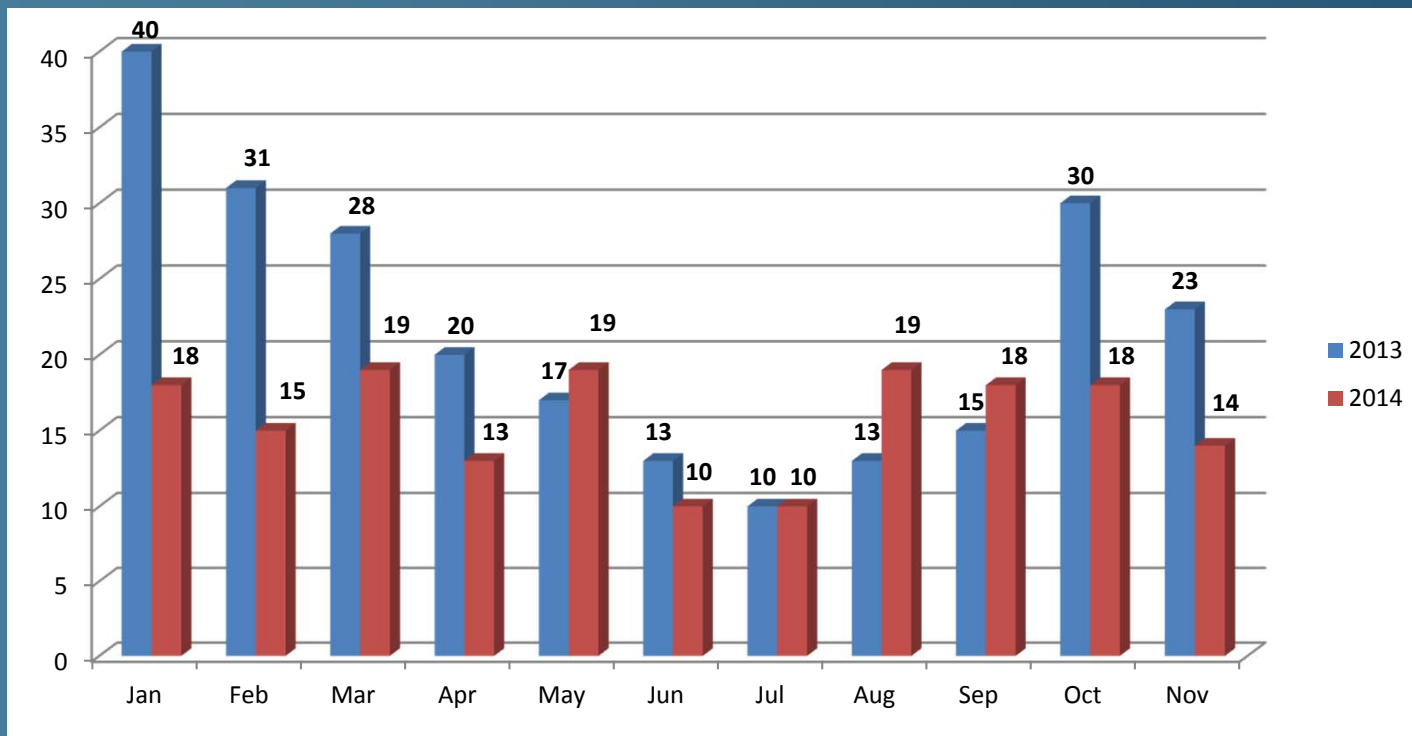
2014 - 18 Total



Electronic Device Thefts & Robberies

2013 - 240 Total

2014 - 173 Total



Public Outreach

Be Smart with Your Smart Phone



Nationwide, thefts of mobile phones and other electronic devices are on the rise. We are sharing the following tips to keep you safe and your phone and other devices secure.

Safety Tips:

- Always be aware of your surroundings.
- Avoid the attention of would be thieves, use your Smart Phone discreetly
- “Grab and Run” is a popular robbery technique. Avoid using your phone or electronic device near bus or train doors, during station stops or exiting the station.
- Don't lend your phone to strangers

Take precautions:

- Register your phone or device
- Keep a detailed description of your phone or device including serial number, color, and model number.
- Consider installing anti-theft or tracking software.
- Password protect your device.
- Never sleep on a train or bus

Numbers to Note:

Non Emergency:

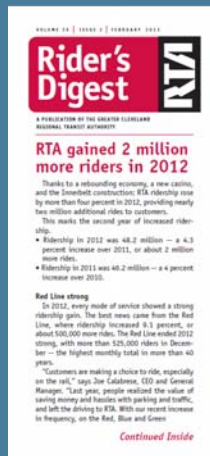
Text or Call your tip to:
(216) 575-3937 (EYES)

Emergencies:

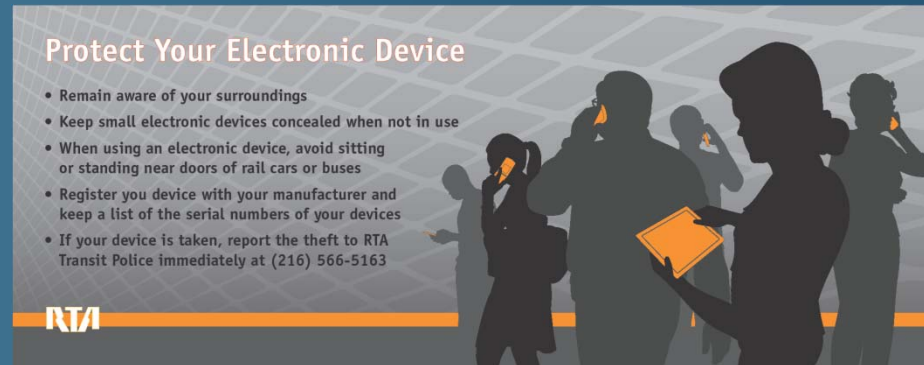
Call 911 or (216) 566-5163



Customer Communications



Customer Newsletter



Sign posted on all Buses and Trains



"Golden Rule" Fare Cards



GCRTA Transit Police Community Policing



Greater Cleveland Regional Transit Authority



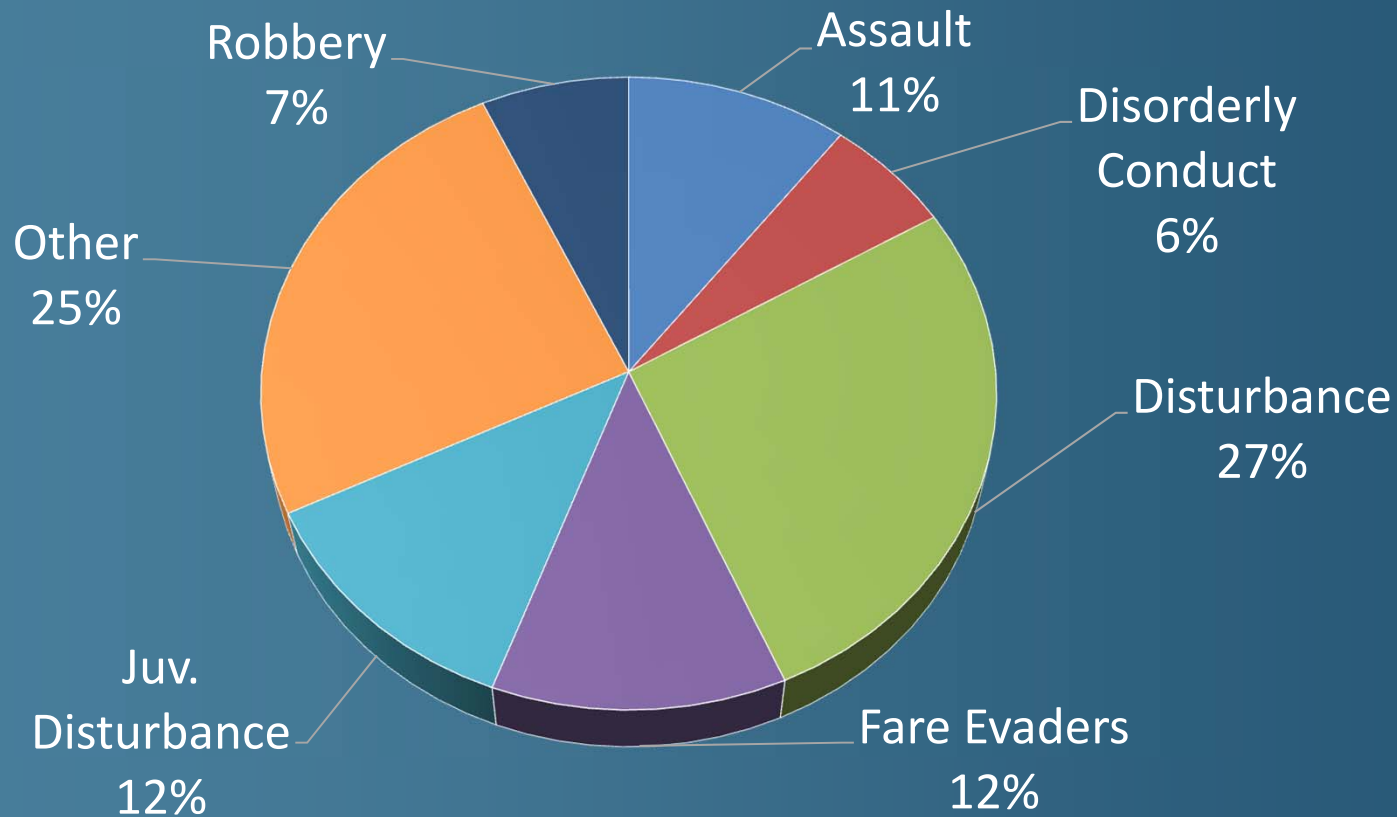
Objective

- Increase communication and visibility of Transit Police Officers with RTA's Operators
- Address crime, safety and the perception of crime
- Designed with input from RTA Executive Management and District Management

Hayden Community Policing

- 118 Complaints from operators
- 36 Complaints still under review
- 82 Operators given disposition of their complaint via letter

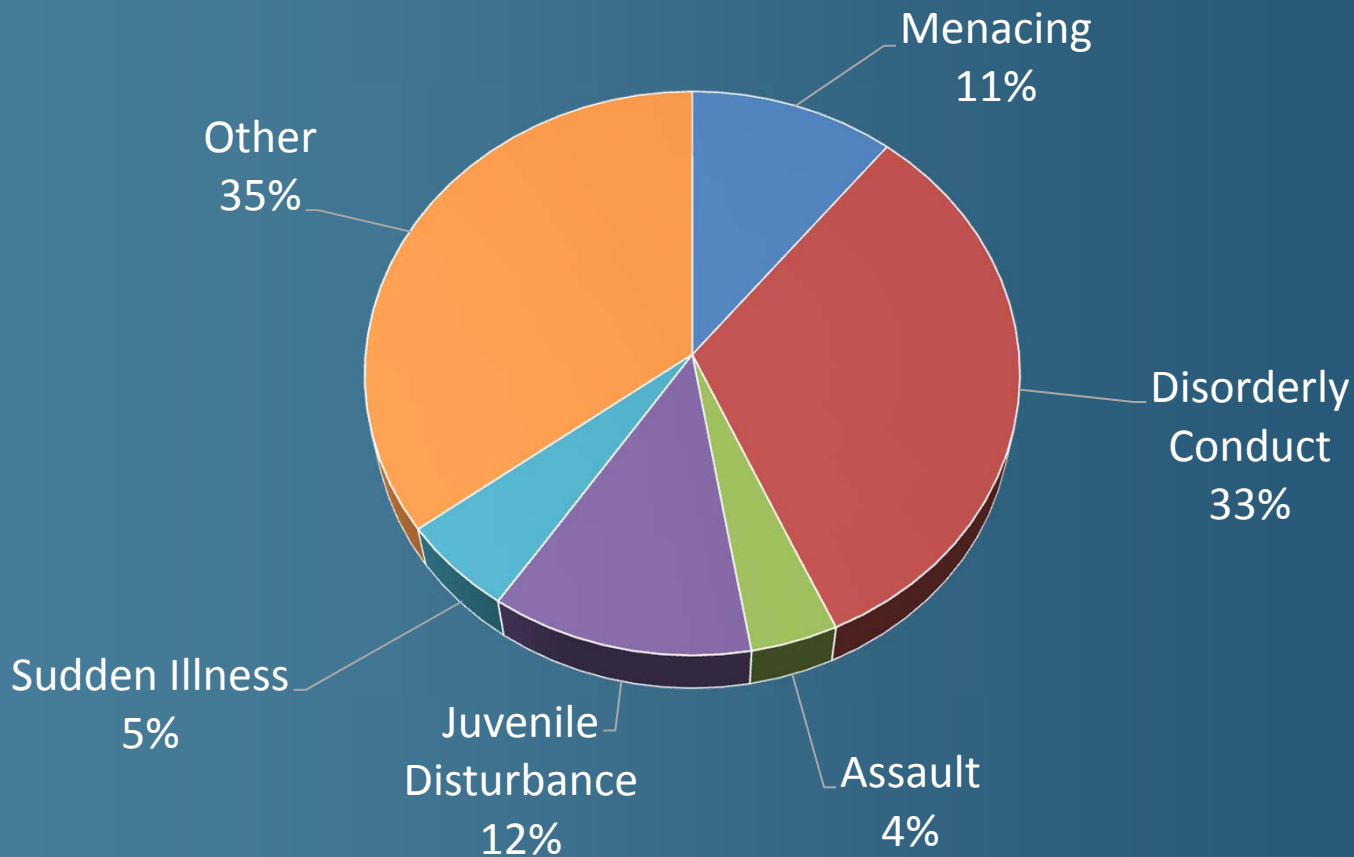
Hayden Community Policing Complaints



Triskett Community Policing

- 83 Complaints from operators
- 18 Complaints still under review
- 65 Operators given disposition of their complaint via letter

Triskett Community Policing Complaints



Comments or Questions?

