

Code of Regulations Update

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**Presented to: Committee of the
Whole**

July 11, 2017

Greater Cleveland Regional Transit Authority



July 2017

- Service Code Update
 - Includes 2013 Title VI Board approved updates
 - Updates Service Management Activities
 - Removes administrative details
 - Reorganizes chapters into 1010 – 1014

A blue-tinted background image showing a city street scene. In the foreground, a white bus is stopped at a curb. The bus has "HealthLine" written on its side. In the background, there is a tall, dark monument on a pedestal, and modern city buildings with windows. The overall scene is slightly blurred and has a monochromatic blue color scheme.

July 2017

- 2013 Title VI Updates

- Service Standards

- Vehicle Load

- On Time Performance

- Vehicle Headway

- Service Availability

- Service Policies

- Transit Amenities

- Disparate Impact

- Vehicle Assignment

- Disproportionate Burden

- Facilities



July 2017

- Update Service Management Activities
 - Codifies current practices of monitoring route performance
 - Clarifies annual Service Management Plan process

July 2017

- Public Hearing Policy Update
 - Updates Public Notice Procedures
 - Removes procedures now handled by NOACA
 - Reorganizes for clarity

July 2017

- Updates Public Notice Procedures
 - Retains newspaper notices
 - Adds notices on RTA website
 - Clarifies that two week comment period does not apply for capital and operating budget

July 2017

- Removes Procedures Now Handled by NOACA
 - Program of projects
 - Grant applications

July 2017

- Reorganizes for Clarity
 - Chapter 214 only defines public hearing processes including notice requirements
 - Policies governing *which types* of service changes require public hearing are moved to Service Code Section 1012.03

July 2017

- Update existing chapters:
 - Chapter 242 – CEO, General Manager/Secretary-Treasurer
 - Chapter 822 – Vehicle Replacement Policy

July 2017

- Repeal Chapter 856 – Smart Commute Program



Questions?

Greater Cleveland Regional Transit Authority

