

Greater Cleveland Regional Transit Authority

SUMMARY OF PROPOSED AWARD FUNCTIONAL TESTING

Presented to: Operations Committee
December 19, 2017



Project Overview

Eligibility Determination Goals

- Determine travel abilities of the applicant
- Determine the service most appropriate for the applicant
- Identify specific conditions where the applicant may be able to take the trip on fixed route or paratransit

Project Overview

RTA's Certification Process

- Paper application (applicant & health care professional)
- Professional verification as needed
- Functional assessment as needed
 - Physical Assessment
 - Cognitive Assessment

Project Overview

Goal of Functional Testing

- Provide an objective, independent appraisal of an individual's abilities to perform tasks necessary to use fixed route service.

Project Overview

Methodology

- Functional Testing follows Easter Seals Project Action methodology which is certified by the FTA as a valid indicator of one's ability to independently ride fixed route service.

Project Overview

Functional Testing Elements include:

- Traveling outdoors over different surfaces and distances
- Paying the fare
- Navigating up/down grades, crossing the street
- Differentiate service types/stops
- Ability to stand/balance at bus stop and on moving vehicle

Project Overview

Conducting Functional Assessments

- Columbus, Chicago, Los Angeles, Las Vegas, Louisville, Akron, Cincinnati, Dayton, Pittsburgh, Seattle, Salt Lake City, Milwaukee, Kansas City, Detroit, Indianapolis, Orange County

Procurement Overview

- RFP issued September 2017
- Accessed on the GCRTA website by 8 interested parties
- One firm proposed

Procurement Overview

Evaluation Panel Members

- Customer Service
- Legal
- Office of Business Development
- Paratransit
- Office of Management & Budget
- Procurement

Procurement Overview

Evaluation Criteria

- Qualifications of Personnel
- Operational Work Plan
- Cost of Professional Services
- Location
- Organizational Experience

Procurement Overview

Recommended Firm

- NovaCare Rehabilitation of Ohio, Inc., a division of Select Medical Corporation
 - Located in Beachwood, Ohio
- DBE Goal: 0%

Procurement Overview

Experience

- Current provider since March 2007
- National rehabilitation provider with 39 offices in NE Ohio
- Other clients include: The Regional Transportation Commission of Southern Nevada (RTC) in Las Vegas, Nevada, Southeastern Pennsylvania Transportation Authority (SEPTA) in Philadelphia, Pennsylvania, Washington Metropolitan Area Transit in Washington, D.C. and LYNX in Orlando, Florida

Procurement Overview

Recommendation:

Staff requests that the Operations Committee recommend to the Board of Trustees the award of a three-year contract with two, one-year options for renewal to NovaCare Rehabilitation of Ohio, Inc., a division of Select Medical Corporation in an amount not to exceed \$375,000 for the base three years and in an amount not to exceed \$125,000 for each option year, for a total contract amount not to exceed \$625,000.